

POLICY ON SHAREHOLDERS ENGAGEMENT & STAKEHOLDERS' MANAGEMENT

A. Relationship with Shareholders

- 1.1 The Board shall serve the genuine interests of the Shareholders of the Company and account to them fully.
- 1.2 The Directors' shall promote effective communications and encourage greater shareholders' participation in meetings and allow shareholders the opportunity to communicate their view on all matters affecting the Company through the Company Secretary or at the Annual General Meetings.
- 1.3 The Board shall be available at the Company's Annual General Meeting to answer any questions relating to the Company, the Board and Board Committees' activities.
- 1.4 The Board shall ensure that the statutory and general rights of the shareholders are protected at all times.
- 1.5 The Board shall ensure that decisions reached at general meetings are implemented.

B. Shareholders Management

- 2.1 The Company shall primarily communicate with shareholders during general meetings of the Company. The Company shall ensure that all disclosures and communications required to be made in its annual reports are adequately made.
- 2.2 Engagement with shareholders outside of general meetings of the Company shall be done in a professional and timely manner taking cognisance of the need to effectively manage shareholders issues and views.
- 2.3 Dealings with any shareholder associations shall be transparent and in the best interest of the Company. The Company shall ensure that it does not breach any regulatory requirement in its dealings with shareholders or shareholder groups/associations.
- 2.4 Quarterly investors calls shall be organised and held with key investors and shall have the Company's key management present including the MD/CEO, the Chief Finance Officer, the Head, Marketing & Corporate Communications and the Company Secretary. Such calls shall be the official medium for explaining the Company's financial results, sharing the Company's strategy with key institutional investors, and providing clarification as required.